

ABDO website – if you encounter the endless cycle of returning to the login page

Reason for problem

A browser such as Firefox, Safari or Explorer will display a page from its memory (cache) to make it faster to load. If any page needs a login to access it (as do all the pages in the 'Members' Area) the login page will display.

Solution

The cache must be cleared each time the website is accessed.

How to fix it

Firefox

Type into URL address bar (where you usually type the web address www... etc.):
about:config

You will have to promise to be careful when the warning comes!

Then find the **browser.cache.check_doc_frequency**, double click, and change it to **1**. This will force Firefox to check for a newer version of the page you're viewing, regardless of the server's instructions, or Firefox's default settings.

This is useful because by default Firefox is set at **3** which means that it will always use an old, cached version of the web page, unless the server specifically indicates a newer one is available.

Internet Explorer

On the toolbar, go to **Tools >Internet Options >General >Browsing History >Settings > Temporary Internet Files**.

Under 'Check for newer versions of Stored Pages' and change the setting to 'Every time I visit the webpage'.