

Worshipful Company of Spectacle Makers



Certificate in Optical Care at SCQF Level 7

Unit 1 - The Legal Requirements in an Optical Practice and Contact Lens Care

Duration: 1.5 hours

Candidate Number:

Date:

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Answer Four Questions

All candidates **must** answer Question 1

Then

Answer **any three of Questions 2 to 5**

Number of Supplementary Sheets used (if any), including graph paper.

For office use only

	Unit 1					Total	
Question number	1	2	3	4	5	Marks	%
Marks							
Moderated							

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Question 1

(15 marks)

- i) The **Health & Safety at Work Act** is designed to protect
- a) Owners, employees and customers
 - b) Anyone who enters the business
 - c) Employers and Managers
 - d) Associated third-parties
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- ii) How many statements regarding the description of goods does the **Trades Description Act** make?
- a) 8
 - b) 7
 - c) 9
 - d) 10
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- iii) **Disciplinary & Grievance** procedures are governed by
- a) Employment Law
 - b) Working Time Regulations
 - c) Tribunal Committees
 - d) Practice policy
-
- iv) Which best describes the following situation under **Equal Opportunities** Legislation if an employee is treated badly because they have lodged a grievance?
- a) Harassment
 - b) Victimisation
 - c) Third-party harassment
 - d) Unfair
-
- v) An employee, who looks much younger than they really are, is prevented from dealing with difficult customers. Their employer says they look too young to be taken seriously. What type of discrimination is this?
- a) Direct discrimination
 - b) Indirect discrimination
 - c) Discrimination by association
 - d) Perception discrimination
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- vi) What is the name of the organisation responsible for regulating **Opticians** in the UK?
- a) General Organisation Council
 - b) Governing Organisation Council
 - c) General Optical Council
 - d) Governing Optical Committee
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- vii) Which of the following statements is correct?
- a) The Quality Kitemark may be included with a CE Mark
 - b) The Quality Kitemark may be used instead of the CE mark
 - c) The CE Mark implies that the Quality Kitemark is unnecessary
 - d) The CE mark means the Quality Kitemark can be assumed
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- viii) A **CE** Marking on a spectacle frame is a benefit to the customer because
- a) It guarantees quality of finish
 - b) It is guaranteed against breakage
 - c) It is made in the UK
 - d) It conforms with relevant legislation
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- ix) Which of the following is true regarding the **1998 Data Protection Act**?
- a) Applies to only records that are held on a computer
 - b) Balances the right of individuals against the legitimate need to share personal information in some circumstances
 - c) It guarantees personal privacy at all times
 - d) It means that any amount of personal data may be held about anyone who visits the practice
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- x) The principle of a **risk assessment** procedure is to
- a) Identify hazards and eliminate risk
 - b) Ensure no one has an accident at work
 - c) Identify hazards and minimize risk
 - d) Identify who is responsible for causing an accident
-
-

Question 1

xi) Which of the following would **not** be part of a **risk assessment** procedure?

- a) Applying risk control measures
 - b) Documenting the apparent risk
 - c) Ensuring safe storage of laboratory chemicals and solutions
 - d) Eliminating all elements of risk for special groups of employees
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xii) Which of the following would **not** be an example of **risk management** in optical practice?

- a) Optometric drugs being kept in a secure cupboard
 - b) Displaying a wet floor sign on a slippery floor
 - c) PAT testing of electrical instruments
 - d) Displaying the practice insurance documents
-
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xiii) How many employees can a practice have before a written **Health & Safety** policy is mandatory to protect the customer and the practice?

- a) 1
 - b) 5
 - c) 8
 - d) 10
-
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xiv) What are the **four** main types of **fire extinguisher** that may be found in an optical practice?

- a) Powder, Water, Electrical, Gas
 - b) Powder, Foam, Water, Carbon Dioxide
 - c) Water, Powder, Oil, Foam
 - d) Powder, Carbon Monoxide, Water, Foam
-
-

xv) When would a **foam fire extinguisher** be an appropriate choice?

- a) Any type of fire
 - b) An electrical based fire
 - c) Flammable liquids
 - d) Paper based fire
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Question 2

b) Soft contact lenses can be described as high water content, low water content or silicone hydrogel. For each type, give **one** benefit and **one** disadvantage.

(6 marks)

Question 2

c) **Rigid gas permeable** lenses allow oxygen to the eye via two routes. What are they?

Give **two** examples when it would be ill advised to wear **RGP** lenses.

(4 marks)

Question 3

a) Contact lens wearers frequently show signs of '**poor compliance**'. Write short notes on **5** signs that you may notice in practice. **(10 marks)**

Question 3

- b)** From the **5** signs of non-compliance identified, describe how you could sensitively explain to the customer the issues that may arise as a result.

(10 marks)

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use only

Question 3

Question 4

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a) Explain the different replacement options for soft lenses.

Describe a scheme that would encourage a patient to comply with their chosen replacement option

How would the replacement options differ for **rigid gas permeable** lenses?

(15 marks)

Question 4

b) A patient has the spectacle prescription:

R-2.50/-1.50x180
L -2.50

Soft lenses are to be fitted. Why are the 2 lenses likely to be **different** designs?

Explain briefly the issues that may be apparent to the wearer.

(5 marks)

Question 5

a) Describe **two** soft lens care regimes that are used in your practice.

What is the main **difference** between the two in content and the way that they are used?

How often is the case replaced in each example?

Describe **one** rigid gas permeable care regime that is used in your practice, explaining briefly the purpose of any of the separate elements.

(14 marks)

Question 5

- b)** List the instructions that you would give when advising a new contact lens wearer on how to safely remove a soft lens. **(6 marks)**

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